

PLATINUM SOFTENER WARRANTY

(PLATINUM packages purchased after DEC 1, 2022)

Discount Soft Water PLATINUM Package water softener valve, parts, brine tank, media tank, excluding media such as resin, carbon ect..., is warranted by Discount Soft Water to be free from defects in materials and workmanship under normal use within the service and operating parameters listed below for a period of the lifetime of the purchaser from the date of Installation. Discount Soft Water PLATINUM Package water softener resin is warranted by Discount Soft Water to be free from defects in materials and workmanship under normal use within the service and operating parameters listed below for a period of the lifetime of the purchaser from the date of Installation. Discount Soft Water PLATINUM Package purifier carbon is warranted by Discount Soft Water to be free from defects in materials and workmanship under normal use within the service and operating parameters listed below for a period of the lifetime of the purchaser from the date of Installation. United Waterworks LLC will provide labor under said warranty at no charge for 1 years from the date of Installation. The Discount Soft Water PLATINUM water softener should be inspected and serviced with the UnitedCare POINT PLUS maintenance plan on an annual basis. This limited warranty will not transfer from the original purchaser or the original location of installation. Discount Soft Water under this limited warranty shall be limited, at its option, to replace or repair of any system(s) covered by this Limited Warranty. No warranty is made with respect to defects not reported to Discount Soft Water within the warranty period and/or defects or damages due to neglect, misuse, alterations, accident, misapplication, physical damage, or damage caused by fire, acts of God, freezing or hot water or similar causes. For outdoor installations where the system(s) are not under cover, a weather cover must be utilized for the warranty to be valid.

United Waterworks, LLC will provide this limited warranty under the following conditions:

- All installation(s), services, maintenance, repairs and parts required are provided by Discount Soft Water, United Waterworks, United Water Softeners or an authorized Discount Soft Water dealer
- Required maintenance is scheduled by customer and performed as outlined herein
- All operational variables are within parameters as outlined herein

DISCOUNT SOFT WATER GIVES THIS LIMITED WARRANTY TO ORIGINAL PURCHASER ONLY AND THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND HEREBY EXPRESSLY DISCLAIMS ALL OTHER SUCH WARRANTIES. DISCOUNT SOFT WATER LIABILITY HERE UNDER SHALL NOT EXCEED THE COST OF THE PRODUCT. UNDER NO CIRCUMSTANCES WILL DISCOUNT SOFT WATER BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OR FOR ANY OTHER LOSS, DAMAGE OR EXPENSE OF ANY KIND, INCLUDING LOSS OF PROFITS, ARISING IN CONNECTION WITH THE INSTALLATION OR USE OR INABILITY TO USE THE WATER TREATMENT SYSTEM(S) OR SUPPLY LINE THE WATER TREATMENT SYSTEM(S) IS INCORPORATED INTO.

CONDITIONS FOR OPERATIONS:

Minimum/Maximum Operating Pressures	20 psi (138 kPa or 1.4 bar) -80 psi (862 kPa or 8.6 bar)
Minimum/Maximum Operating Temperatures	40°F (4°C) - 110°F (43°C)